

## Opportunities provide growth among TAC Air General Manager Ranks

**Dynamic pair of Ft Smith aviation leaders promoted to head TAC Air FBO locations in St Louis and Ft Smith as Christina Lang, is promoted to GM position of TAC Air – SUS; and 31-year TAC Air associate, Allison Graham, promoted to take over leadership at TAC Air - FSM**

**DALLAS, TEXAS (January 25, 2022)** -- TAC Air is moving Christina Lang to lead its St Louis fixed base operation (FBO) as General Manager (GM) at Spirit of St Louis Airport in Chesterfield, Missouri after serving as GM at the Fort Smith, Arkansas FBO for the past two years. An eight-year veteran of TAC Air, Lang joins the team at TAC Air - SUS as a hands-on manager of the business utilizing experience from her time as GM at TAC Air - FSM. Lang, excited to take on her new role, expressed “Fort Smith was an amazing location to hone my General Manager skills. FSM does a bit of everything including airline support, military support services, general aviation ground services and air charter ground support. I know I will be able to take what I learned at FSM and apply it to SUS, one of the largest GA-only airports in the Midwest.”

Lang relocated to Fort Smith from Dallas, where she served three years in a system-wide role for TAC Air as Manager of Administrative Services. Prior to that, Lang worked as Customer Service Manager (CSM) at TAC Air - RDU in Raleigh-Durham, NC and Customer Service Representative at TAC Air - PVU in Provo, UT. She charted her course in aviation at Embry-Riddle Aeronautical University in Prescott, AZ, where she studied Aeronautical Science. Lang completed her commercial pilot certificate and worked as a corporate pilot flying mining executives in Arizona and New Mexico.

Replacing Lang, TAC Air has promoted Allison Graham to lead its fixed base operation (FBO) in Fort Smith, Arkansas as General Manager. A 31-year veteran of TAC Air, Graham progressively served as Ramp Hostess, CSR, Aircraft Maintenance Admin and most recently as the Customer Service Manager, a position she has held for the last 22 years.

“I am very excited to take on the role of General Manager at TAC Air - FSM,” Graham expressed, “I look forward to continuing our team’s “SERVICE WITH NO CEILING” approach to business and welcoming new customers to the FSM airport. New and exciting opportunities are unfolding at the airport in the near future and I am thrilled to be a part of and lead the team through them.” Graham also shared, “Congratulations to Christina on her new role, I am ready to step in and continue the legacy of leadership Ft Smith has had for so long from Carol McNally to Christina Lang.”

Lang also congratulated Graham on the promotion, praising her work ethic and experience gained at all levels of the FBO, “Allison is an excellent leader, always working beyond her role to assist the entire TAC Air network. Allison provides long-term stability and unparalleled knowledge of the local aviation community.”

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“The leadership and success Lang showed during her time as GM of TAC Air - FSM has positioned her to be an ideal leader in taking over at TAC Air - SUS, replacing long-time GM Phil Bissonnette upon his retirement,” stated Joe Gibney, Chief Operating Officer of TAC Air. “Graham worked her way up, successfully mastering several roles within the FBO, gaining knowledge, industry and internal company experience, always showing enthusiasm and eagerness to learn, making her an ideal leader to take the reins after Lang.”

Gibney went on to say, “These promotions are a testament to the importance we put on personal development at TAC Air and its impact within our system. Recognizing individuals who are committed to building the organization actively contributes to the growth the company has seen.”

### **About TAC Air**

TAC Air is an aviation ground services company providing the highest level of service available in fixed base operations with more than 700 associates in its network of operations spanning 16 FBO locations across the United States. TAC Air is a division of TAC - The Arnold Companies, a Texas-based aviation services and energy marketing company. Learn more about the passion for great service TAC Air provides pilots, aircraft owners, airlines and the government/military at [www.tacair.com](http://www.tacair.com). For more information about TAC - The Arnold Companies visit [www.thearnoldcos.com](http://www.thearnoldcos.com).



Christina Lang, General Manager of TAC Air - SUS FBO in St. Louis, MO

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Allison Graham, General Manager of TAC Air - FSM FBO in Fort Smith, AR



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